

Domain Name T&C

By registering domain names through Sideimpact, you are entering into contracts not just with Sideimpact, but with the domain registration authorities as well (this may be a TLD Registrar or Agent). Your registration of a domain name indicates that you have read, understood and agreed to our domain registration terms and conditions as well as those of the appropriate domain registration authority.

All domain names are registered on a first-come, first-served basis. Domain names often appear to be available up to 24 hours following registration. For this reason, Sideimpact make no guarantee that the domain names you have chosen are available and can be registered. You are therefore advised not to take any action in respect to a domain name until full registration has been completed and your details are shown in whois query results.

In the event of a domain registration failure due to the domain name having been registered to another party, Sideimpact will refund payment or offer you the opportunity to select alternative domain names.

Under the terms of The Consumer Protection (Distance Selling) Regulations 2000, consumers have a "cooling off" period of 7 working days from the date that the order is placed in which they may cancel orders placed by distance contract. The Consumer Protection (Distance Selling) Regulations 2000 do not apply to business-to-business transactions. The consumer's right to cancel does not apply where goods or services are clearly personalised or made to the consumer's specifications, or once service provision has begun.

Domain names are personalised to the consumer's specifications and service provision will begin from the moment the domain name registration is submitted to the registration authorities. Therefore, the consumer's right to cancel does not apply and Sideimpact will make no refund for any domain name registration other than as per Clause 1 above.

Domain name registrations are normally completed in about 24 hours, but in some cases, registrations may not be completed for up to 72 hours. The length of time it takes for a domain registration to be completed will depend on the domain registration authority, not on Sideimpact. Sideimpact will not accept any liability for delays in domain registration caused by the registration authorities or by any other party that Sideimpact has no control over.

Sideimpact reserve the right to cancel, suspend or refuse registration in the event of some exceptional circumstances, including in particular: if to do so would put Sideimpact in a position which conflicted with

statutory obligations, terms of a Court Order, terms and conditions of the domain registration authorities or the laws of England.

Sideimpact accept no responsibility for usage of domain names, specifically including where conflict arises with trade marks, registered or unregistered or the right to use a name in any other context. A confirmation of registration is not intended to be evidence of ownership of a particular name.

Inclusive in Sideimpact domain name fee is an element for domain hosting, website pointing and e-mail forwarding. Sideimpact will make no further charges in respect of those domain names until renewal, except where changes are requested (e.g. new registrant, re-pointing, e-mail forwarding etc) or additional services are required for that domain name. Any such charges will be at Sideimpact's discretion. Sideimpact reserve the right to change pricing for domain name registrations and renewals at any time.

Sideimpact clients are free to transfer domains for which they are the registrant away from Sideimpact at anytime. In such cases the client should inform Sideimpact prior to any such transfer, in order to ensure that domains are not released to any unauthorised party. Clients should note that Sideimpact may charge for any work that requires performing to affect a Domain Name Transfer away from Sideimpact. Clients should not confuse Domain Name Transfers with Website Hosting Transfers, clients may alter there website hosting arrangement, by simply requesting Sideimpact to re-point there domain to another web hosting company.

Sideimpact will attempt to notify clients that renewal is due prior to the actual expiry date of their Domain. Clients must undertake to keep Sideimpact aware of there up-to-date contact details and may check expiry dates through an Internet Who Is service (Domain White Pages). If a client has not been contacted about renewal procedures within 14 days of expiry, the client should contact Sideimpact immediately. Ultimate responsibility for insuring renewal rests with the Client and not Sideimpact. You are advised to renew your domain names as early as possible. Failure to renew your domain name in sufficient time will result in the release of your domain name. Sideimpact can accept no responsibility for the non-receipt of renewal notices nor for any losses incurred as a result of the release or non-renewal of your domain names.

All domain registrations are subject to our own terms and conditions as set out in this document, as well as the terms and conditions of the relevant domain registration authorities as shown below:
Nominet Terms & Conditions for all .uk domain registrations