

Web hosting

When you ask Sideimpact Limited to provide you with webspace either to develop and publish your own website, or to publish a website that Sideimpact's Web Designers have built, you are entering into a web hosting contract with Sideimpact Limited. Which is subject to the following terms and conditions and the usage of which must comply with Sideimpact's Acceptable Use Policies.

Sideimpact Limited is an Internet Solution Provider and operates web hosting computers which are co-located with a number of leading Service Providers.

Sideimpact Limited will make hosting services available to clients on payment of an ongoing hosting fee which will be charged for in advance to cover the forth coming hosting period (e.g. annually in advance).

Sideimpact strives to provide clients with dependable hosting services which provide a high level of functionality and resilience. Sideimpact aims to provide its clients with optimum solutions and gears services flexibly so that this can be achieved. Sideimpact Limited reserves the right to change physical hosting arrangements, services and service levels.

Sideimpact Limited provides different hosting packages and therefore clients need to take advice that they contract for the package most appropriate to there needs. Sideimpact provides two classes of hosting:

- a. Fully Managed
- b. Open FTP (File Transfer Protocol)

-Fully Managed hosting arrangements normally relate to clients that have asked Sideimpact to develop and operate there website and only updates are those that are made via a web browser (e.g. using a Content Management System). Training will normally be given on the Content Management System as part of a Web Project. Additional site maintenance will normally be handled by Sideimpact via a maintenance project.

When clients require full FTP Access to the webspace they are given and FTP Username and Password. With this class of service the client can create/modify/delete webfiles on the server and in consequence it is implicit that the client takes on responsibilities.

-> Client Responsibility

The client is responsible for all activity originating from the account unless proven to be a victim of outside hacking or address forgery. The client is responsible for securing their username/password. The client assumes responsibility for all material on their site, and material that may be put on by a third party (such as the usage of Free For All links pages). Use of Sideimpact Limited service requires a certain level of knowledge in the use of Internet languages, protocols, and software. This level of knowledge varies depending on the anticipated use and desired content of the web space by the client. The following examples are offered: Web Publishing: requires knowledge of HTML, properly locating and linking documents, FTPing Web contents, Graphics, text, sound, image mapping, etc. FrontPage web publishing: knowledge of the FrontPage tools as well as Telnet and FTP understanding and capability. CGI-Scripts: requires knowledge of the UNIX environment, TAR & GUNZIP commands, Perl, CShell scripts, permissions, etc. Mail: a use of mail clients to receive and send mail, etc. The client agrees that he or she has the necessary knowledge to create and maintain their web space. Client agrees that it is not the responsibility of Sideimpact Limited to provide this knowledge or support outside matters specific to Sideimpact Limited servers.

-> IP Numbers/Addresses

Sideimpact Limited maintains control and any ownership of any and all I.P. numbers and addresses that may be assigned to the client and reserves in its sole discretion the right to change or remove any and all IP numbers and addresses.

-> Limitation of Liability

Sideimpact Limited shall not be responsible for any claimed damages, including incidental and consequential damages, which may arise from Sideimpact Limited servers going off-line or being unavailable for any reason whatsoever. Further, Sideimpact Limited shall not be responsible for any claimed damages, including incidental or consequential damages, resulting from the corruption or deletion of any web site from one of Sideimpact Limited servers. All damages shall be limited to the immediate termination of service.

Sideimpact Limited shall be the sole arbiter of what is and is not a violation of these acceptable use policies. Sideimpact Limited reserves the right to terminate an account at any time and for any reason that causes harm to any of Sideimpact Limited customer web sites. Sideimpact Limited reserves the right to delete all

Sideimpact.co.uk Hosting Terms & Conditions

content and files upon termination. Sideimpact Limited reserves the right to withhold any pre-paid funds for any site removed for violations of these policies. Sideimpact Limited reserves the right to refuse, cancel, or suspend service at our sole discretion.